

EXHIBIT 30

To: Rader, Dewayne[Rader, Dewayne]; Elstro, Michael[Elstro, Michael]
Cc: Scott Hebisen[Scott Hebisen]
From: Vincent Moccio
Sent: 2021-07-15T17:09:05Z
Importance: Normal
Subject: Re: !! MedCare Brand Gloves !!
Received: 2021-07-15T17:09:46Z
[IMG_7220.jpg](#)
[IMG_7221.jpg](#)
[MedCare NitraForce PO Data Pull_7.15.2021.xlsx](#)

I pulled Tommy and Brad off this email chain.

I received a 3rd complaint about these MedCare NitraForce gloves today from Laurie De La Cruz, she also stated these gloves rip easily. First complaint was Brooke McKinley 3 weeks ago and the second complaint was from Mikal Hensley 2 weeks ago.

We received our first shipment of this brand of gloves 2/15/2021. More than 4500+ cases were distributed from 3PL to our ministries before hearing a complaint. I spent the day calling our operations team to get some more feedback:

1. Nina Smith "It seems to be a sizing issue, mediums are more like small, large are more like medium etc., I rounded and had some nurses try on a larger size than what they usually wear and they fit better and did not rip".
2. Jwaynza Harris "yes they rip easy but I am just letting clinicians know that they are temporary so they are dealing with it"
3. Jeremy Work "boxes are packed too tight, they fall out too easily, the cuff is not seal tight to the wrist, they tear easier but they aren't horrible, clinicians are just used to a really nice TRG series gloves. Clinicians have not complained until recently."

Total cases distributed to date = 11,621 cases

Total on Hand in 3PL locations = 198 million each.

Row Labels	Sum of Po_Qty
Mar	684
Apr	3119
May	945
Jun	1038
Jul	5835
Grand Total	11621

Thank you,
Vince



Vince Moccio, MHA

Analyst Logistics Operations, National Operations

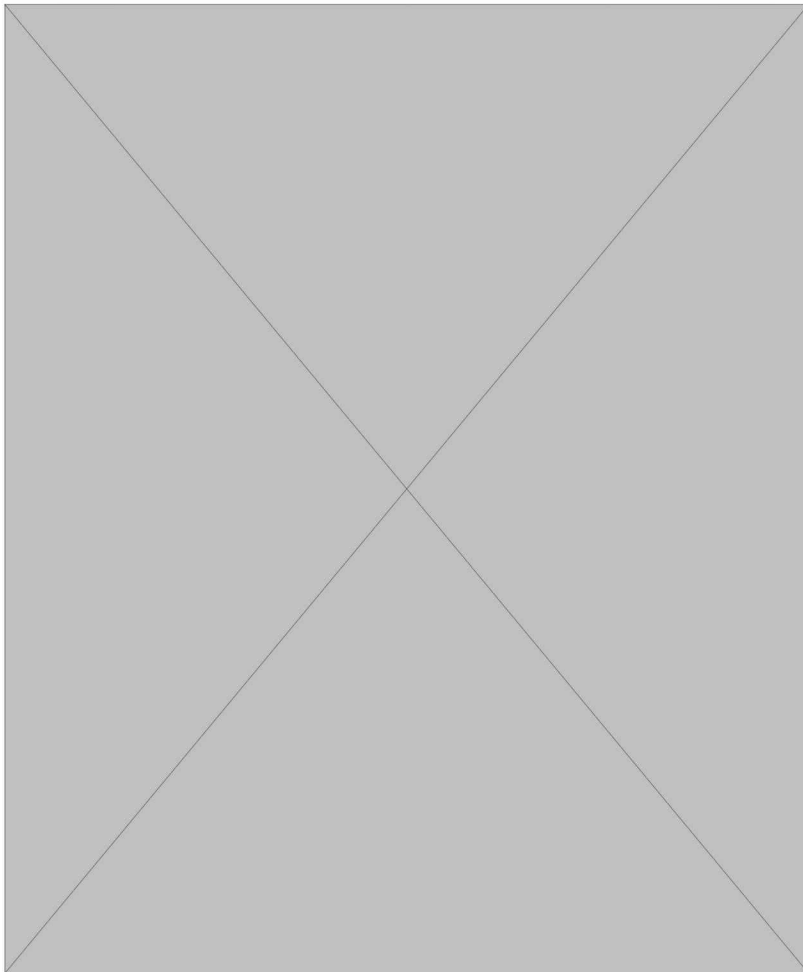
M: 630.544.4595 | Vincent.Moccio@TheResourceGroup.com

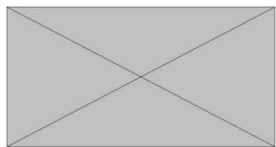
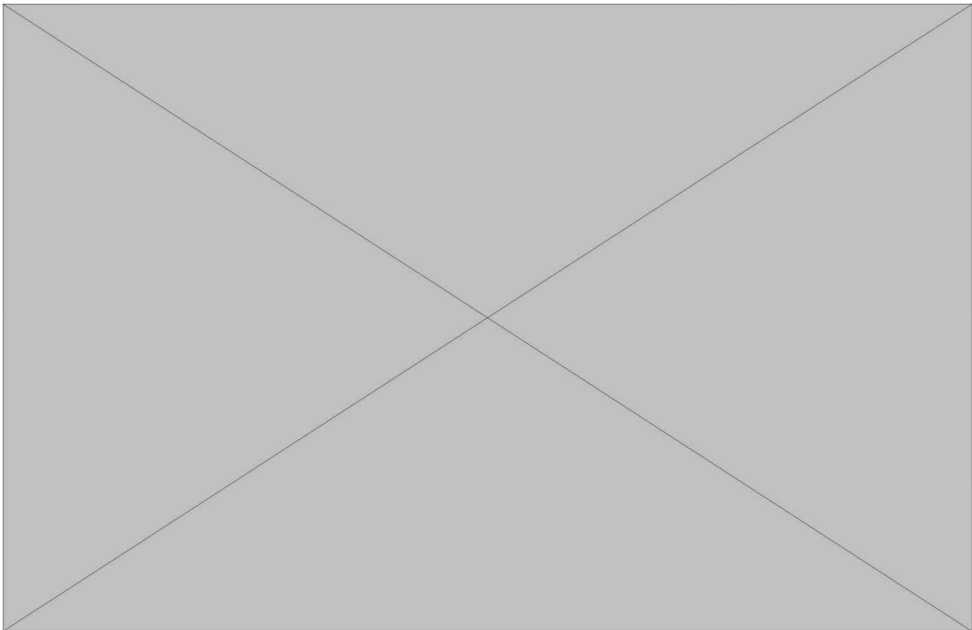
On Mon, Jul 12, 2021 at 11:31 AM Scott Hebisen <scott.hebisen@theresourcegroup.com> wrote:

Tommy/Brad,

I wanted to inform you that there are serious concerns regarding the quality of the MedCare brand gloves we received (196M). We are currently fielding multiple complaints from our ministries. Specifically, leaking fluid through the gloves and ripping when putting them on.

We have a few boxes of this brand and I have verified these complaints are legitimate. In fact, I can not get any of them on without ripping (sizing is correct). I know what it took to get these gloves manufactured and shipped here, so I apologize for the complaint. Can you give us your perspective on this situation and possible resolution? Thanks!





Scott Hebisen
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